

NEWS

23 March 2022

On Friday 18<sup>th</sup> March, Lowell experienced a cyber incident affecting internal systems in Germany, Austria and Switzerland (the DACH region). As a precautionary measure our IT team took some systems offline to limit the impact of the incident. We are working alongside a team of specialists to restore full operations and investigate the incident. We will provide further information as is practicable. Our UK and Nordic operations were unaffected.